

TECHNICAL INFORMATION N°2004 - 33

Chassis : LCD03B
27LCDB03B - 27LCDB03BBK
30LCDB03B - 30LCDB03BBK

Symptom / Problem Observed :

- Humming noise from the power transformer depending of video contents.
- At switch ON, there is not picture, screen is blue and the sound is correct.

Solution :

Replace the software by the new version :

- V16C for LCD 27"
- V29C for LCD 30"

Method of Upgrade :

New software and upgrated procedure files will be available on TN (<http://www.thomson-network.com>) under the item Technical data base → Document Name : SOFTWARE UPGRADE

IRIS Code : The code mentioned below must be used to report the failure on the warrantee claims form; we have included it to make fault report easier and the data more reliable.

Symptom	Part code number	Qty	Position	Section	D.Code	R.Code
1 7 1 X	<input type="text"/>	<input type="text"/>	M E C	S F T	1	C

You do not need to write anything in the white boxes.